



To: _____ Date: _____

Re: _____ Job No: _____

Mairin OHS&E Consulting would like to take this opportunity to thank you using us for your health and safety needs. It is our aim to provide the best possible service, quality and value for money. To help us achieve and maintain the level of quality you deserve, we would like to invite you to formally provide some feedback on our performance. Please feel free to make any comments you think may be appropriate. All feedback is kept confidential.

1. How would you rate your experience when dealing with Mairin staff?

	Poor	Good	Very Good	Excellent
<i>Ability to meet your requirements in the necessary timeframe for project completion:</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>Overall performance:</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Are there any improvements to our service that we could make?

2. What did you like most about using Mairin OHS&E Consulting?

Reliability	<input type="checkbox"/>	Friendly helpful staff	<input type="checkbox"/>
Efficient & Prompt Service	<input type="checkbox"/>	Value for money	<input type="checkbox"/>
Local Company	<input type="checkbox"/>	Good communication	<input type="checkbox"/>
Staff Knowledge & skills	<input type="checkbox"/>	None of the above	<input type="checkbox"/>

Did a particular Mairin staff member impress you?

3. If Mairin did not provide you with the best possible service, quality or value for money, we would like to know of your concern, so we can improve it for future opportunities.

Thank you for your time.

Please either fax this form to 03 5127 2399, email mairin@dcsi.net.au or mail to Mairin OHS&E Consulting,
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